

**HERSHKOVITZ & ASSOCIATES, LLC**  
**2845 DUKE STREET**  
**ALEXANDRIA, VA 22314**  
**703-370-4800**

In re application of : Brent Magouirk et al                      Docket No.: P68364  
Application No. : 10/052,577                                      Group Art Unit: 3623  
Filed : January 18, 2002                                      Examiner: Johnna Loftis  
For : Customer Management System

COMMISSIONER FOR PATENTS  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Sir:

Transmitted herewith is a **Petition for Extension of Time and an Amendment** in the above-captioned application.

The fee has been calculated as shown below:

Claims After Amendment	No. of Claims Previously Paid	Present Extra	Small Entity		Large Entity	
			Rate	Fee	Rate	Fee
Total Claims: <b>25</b>	<b>23</b>	<b>2</b>	x 25=	\$	x 52=	<b>\$ 104</b>
Indep. Claims: <b>3</b>	<b>3</b>	<b>0</b>	x 105=	\$	x 210=	\$
Multiple Dependent Claims Presented			+185=	\$	+375=	\$
<b>Extension Fees for 1 Month</b>			180	\$	130	<b>\$ 130</b>
Total:				\$	Total:	<b>\$ 234</b>

\* If less than 20, write 20

\*\*If less than 3, write 3

   Please charge my Deposit Account No. **50-2929** in the amount of \$   .

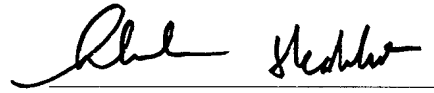
   A Check in the amount of \$    to cover the necessary fee is included.

**X** The U.S. Patent and Trademark Office is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. **50-2929**:

**X** Any additional filing fees required under 37 C.F.R. 1.16.

**X** Any patent application processing fees under 37 C.F.R. 1.17, including any required extension of time fees in any concurrent or future reply requiring a petition for extension of time for its timely submission (37 CFR 1.136)(a)(3).

November 20, 2008  
Date

  
Abraham Hershkovitz  
Reg. No. 45,294

P68364.A07;      AH/SK